

About us

Carousel is anything but static. With our bustling guest chef residencies, wine bar, mezcalaria in No. 23, plus our sister venue Shoreditch Arts Club and an epic Summer series at Guy Ritchie’s Ashcombe Estate, there’s always something exciting in the works.

About you

As Head Waiter, your role is to support both the front-of-house (FOH) team and management by ensuring smooth, high-standard service and effective communication across the team. You will lead by example during service, help maintain consistency, and play a key role in training and team development.

Key responsibilities

Staff Training & Development

- Lead the onboarding and training of all new FOH team members
- Ensure new staff understand service standards, venue values, and practical responsibilities
- Provide ongoing coaching and guidance to the wider team
- Identify any training gaps and help implement solutions to address them

Service Standards & Leadership

- Oversee the floor during service, ensuring smooth coordination and high levels of guest care
- Support the team during busy periods by stepping into sections as needed
- Maintain a visible leadership presence and encourage best practices
- Help ensure the venue looks and feels service-ready at all times

FOH Team Support & Communication

- Act as a key point of contact between the FOH team and management
- Gather and communicate team feedback, issues, and suggestions in a clear and constructive way
- Help create a positive and supportive working environment for all staff
- Promote teamwork, professionalism, and consistency across shifts

Personal attributes

- Professional attitude at work
- Team player and self starter with enthusiastic and positive outlook
- Methodical and organized approach to work with good attention to detail
- Hard working and driven, willing to engage and grow
- Eligible to work and live in the UK

Perks

- Daily home cooked staff meals (including breakfast for early birds)
- Bottomless hot drinks
- Discount to dine at Carousel
- Friends & Family discounts
- Cost price wines
- Regular staff socials

This is a part-time role. Salary: £14-£15ph

How to apply

If you think you fit the bill, please send a CV and covering letter to info@carousels-london.com. Make sure you let us know why you specifically want to work with us. We look forward to hearing from you. Good luck!