

## **Floor Manager**

30hrs per week - Permanent

In your role as Floor Manager you will be responsible for assisting the Head of Events and Restaurant Managers and in running Carousel's FOH operations & managing our brilliant team to ensure that service across Carousel is second to none.

You must therefore have excellent interpersonal and organisational skills, and an unflinching ability to think calmly and creatively under pressure. An enthusiastic, positive, can-do attitude is essential. This role is all about being great with people so a friendly personality and a good sense of humour are key. We need confident and adaptable problem solvers who will take ownership of a situation in order to deliver the best outcome. And last but not least we need you to share our ambition to be the best in the business. Like the rest of the Carousel team, you will be responsible for upholding our core values: family, care, support, confidence, creativity and fun.

Your role will involve, but is not limited to:

### **Floor Managing**

- Managing on average 5 shifts per week across our spaces
- Collaborating with the Kitchen and FOH team – ensuring everyone is briefed on guest numbers, dietary requirements and potential pitfalls ahead of time
- Ensuring that clear roles, responsibilities and accountabilities are in place for set-up, service and clean-down
- Establishing close relationships with regular customers and clients to promote repeat business
- Nurturing and supporting our team members

### **Key Skills**

- Positive attitude and a hunger to learn
- Flexibility and adaptability on the job
- Problem solving
- Great communication and relationship building

### **Perks**

- Join our Tuesday Trainings to taste international guest chef menus from all over the world as well as the wines we pair with them
- Work across award winning events from small scale parties to high production celebrations

Previous hospitality experience is preferable but we always prioritise team members with a positive attitude and curiosity to learn